



## Terms and Conditions

1. **Payment:** Payment is due upon delivery of equipment, unless other arrangements have been made. If payment is made by cheque, the renter agrees to pay a service charge of \$25.00 or 5% of order total, whichever is greater, if the cheque is returned by bank.

2. **Deposit:** A deposit of 50% of total order will be made at the time of agreement. Balance due and payable by cash or certified cheque at time pickup. The deposit is not refundable.

3. **Permits:** The renter agrees to obtain any necessary permits (municipal or otherwise) The renter is responsible for providing parking permits, or parking space for delivery of rented items. Renter agrees to pay for any parking ticket/fine we receive while delivering your order.

4. **Damage to the equipment:** The renter shall be responsible to Omega Event Rentals for all damage, including but not limited to disappearance, soiling, or staining of all or any part of the equipment. In the event of damage to the equipment through whatever cause, the renter agrees to contact Omega Event Rentals within 12 hours.

Renter will be billed for repairs or replacement, including parts and accessories. Damage also includes marking or labeling of rental equipment.

5. **Vandalism:** The renter shall take necessary precautions to prevent the loss of or damage to the equipment by vandalism, defacement, theft, arson, or other unlawful behaviours, and in the event of default of this connection, the renter shall be responsible to make good all such damage or loss.

6. **Equipment failure:** It is understood and agreed that the renter understands how to operate equipment and is responsible for notifying Omega Event Rentals during the rental period of any equipment malfunctioning or related operational problems to be considered for any price adjustment.



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7. **Legal costs:** In the event it is necessary for Omega Event Rentals to employ a lawyer to recover the equipment or collect the rental or any damages properly payable by the renter, the renter shall reimburse Omega Event Rentals for all legal costs.

8. **Late:** In the event that the renter does not return the items and equipment on the return date, a late fee equivalent to daily rates will be charged.

9. **Cancellation Terms:** If cancellation notice is given less than 48 hours of scheduled rental start date, a 25% cancellation fee will apply. Less than 24 hour cancellation notice prior to rental start date will result in a 50% cancellation fee.

10. **Damage Waiver:** Offered to relieve renter of liability for accidental damage to rented items. It is available for 8% of rental amount. Damage waiver is non-refundable and must be requested before delivery or pickup of rental items. Omega Event Rentals reserves the right to ask for return of damaged items.

11. **Reference:** Omega Event Rentals, might choose to use your name or company name as reference.

A 100% charge will apply for orders cancelled on the rental start date.

**Because of the unique nature of our business, we are unable to make exceptions to this policy, including, but not limited to, the cancellation of your event for any reason whatsoever.**

Date: \_\_\_\_\_

PRINT: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_